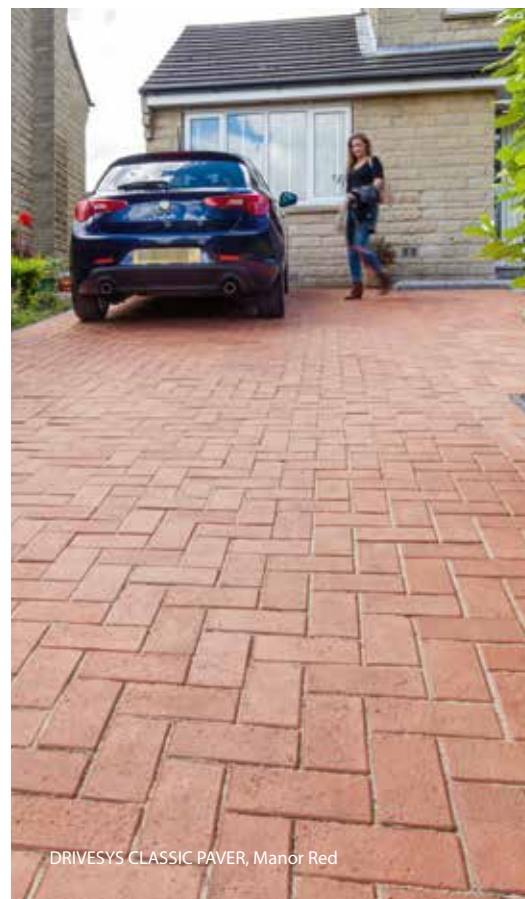




SAWN VERSURO JUMBO KING SIZE, Golden Sand Multi



DRIVESYS CLASSIC PAVER, Manor Red



TRADITIONAL NATURAL STONE, Pitched Face Walling

# Why choose Marshalls?

As the UK's leading hard landscape manufacturer, Marshalls has been committed to creating better spaces since the 1890's. Over this time, its natural stone and concrete products have become synonymous with quality and excellence. Today, examples of Marshalls products can be found in prestigious public spaces and landmarks including Trafalgar Square and Wembley Stadium.

Staying at the forefront of ideas and innovation means you can create the home you've always dreamed of with help of the latest Marshalls product technology and specially chosen skilled Installers.

**It's why 99% of customers who have used Marshalls and their Register of Accredited Installers would recommend their services to friends and family.\***

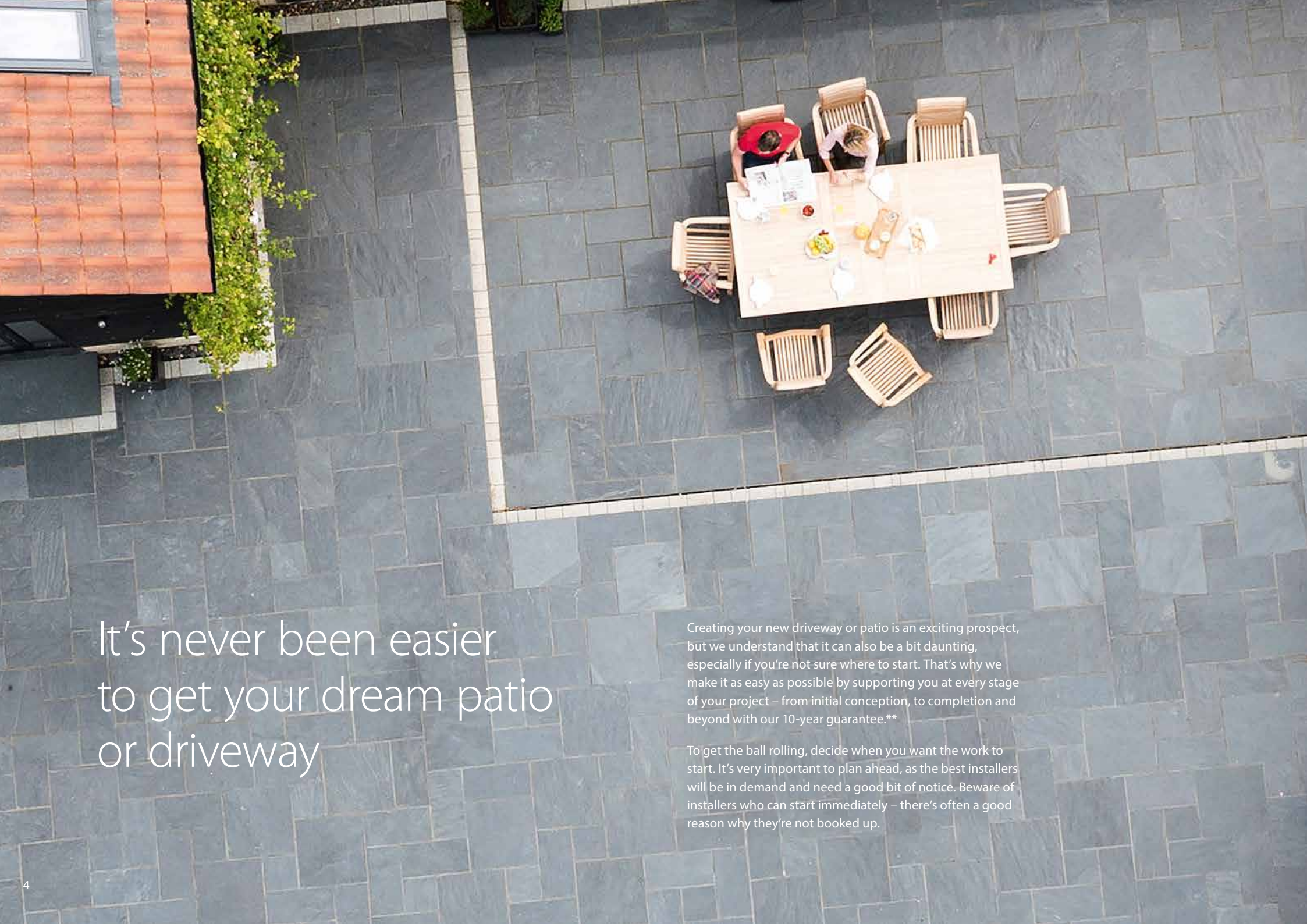


Made in Britain supports British manufacturers with the Made in Britain marque, helping buyers at home and abroad identify and choose British-made goods. The not-for-profit campaign is bringing together all British manufacturers to champion skills, craftsmanship and innovation.

Find out more:-  
[www.madeinb.org](http://www.madeinb.org)  
 @MadeinBritainGB  
 #madeinbritainhour

\*Data analysed from customer feedback forms, includes the period up to and including September 2017.





# It's never been easier to get your dream patio or driveway

Creating your new driveway or patio is an exciting prospect, but we understand that it can also be a bit daunting, especially if you're not sure where to start. That's why we make it as easy as possible by supporting you at every stage of your project – from initial conception, to completion and beyond with our 10-year guarantee.\*\*

To get the ball rolling, decide when you want the work to start. It's very important to plan ahead, as the best installers will be in demand and need a good bit of notice. Beware of installers who can start immediately – there's often a good reason why they're not booked up.

## Step 1

Find your style

This brochure is a great place to start; our products are grouped into different styles so you can choose the one that best suits your taste. Or search online by adding the Marshalls Free App to your phone. See p6.

**To find your style, turn to pages 18 -19 for paving or 124-125 for driveways**

## Step 2

Speak to a Marshalls Accredited Installer

They will manage your project from start to finish, providing advice on design, features, products and drainage.

Obtain more than one quote, ensure they quote on the same scope of works, and ask to see their most recent Marshalls assessment. See p8-9.

**To find your local accredited installer, please visit [marshalls.co.uk/installers](https://www.marshalls.co.uk/installers)**



## Step 3

Choose your products

Marshalls uses only the finest products in a great range of colours, textures and styles.

**99%** of our customers confidently recommend Marshalls products.\*

**Your installer will work with you to select the best products for your project. See p10-15**

## Step 4

Book your project

The best installers get booked up quickly, so book in good time – especially around the busy summer months. Choose the installer who best understands your requirements. Cheapest is not always best. Remember to ask for your Marshalls Hard Landscape Guarantee.\*\*

**Marshalls recommends you book your project at least three months in advance. See p8-9**

## Step 5

Enjoy

Sit back and relax, safe in the knowledge that your fantastic new project is guaranteed for a minimum of 10 years, should anything go wrong.\*\* See p9, p194.



\*Data analysed from customer feedback forms, includes the period up to and including September 2017. \*\*Marshalls Hard Landscape Guarantee is purchased separately and only available through your Accredited Marshalls Register Installer.



# Marshalls Brochure App

Download the free Marshalls 'Inspire Me!' brochure app from the Apple App Store or Google Play Store and find your nearest register member and stockist within moments. With our brochure app you can access an inspirational gallery that is packed full of informative articles, stunning projects and breathtaking videos.



Bring the Marshalls brochure to life in the palm of your hand with our free app, from the Apple Store or Google Play Store.

With the 'Inspire Me!' app, you can search instantly for your nearest Marshalls approved installer and Marshalls stockist, as well as having access to a wealth of additional content. With our new regularly updated Inspiration section within the app, you can watch videos covering everything from project fly-throughs to 'How-to' videos, access and read information articles and view beautiful high-resolution imagery. Everything you need to start planning your perfect landscape project.

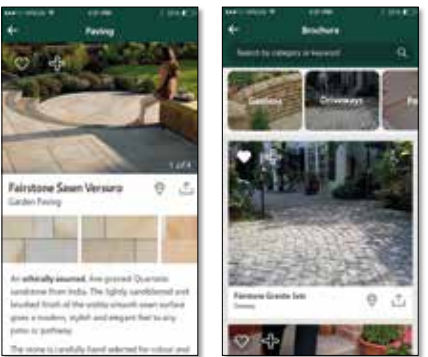


## SCAN PAGE



### Step 1

Open the app store (Google Play Store for Android devices, App Store for Apple). Search for 'Marshalls' using the search function, then just download and install the application.



### Step 3

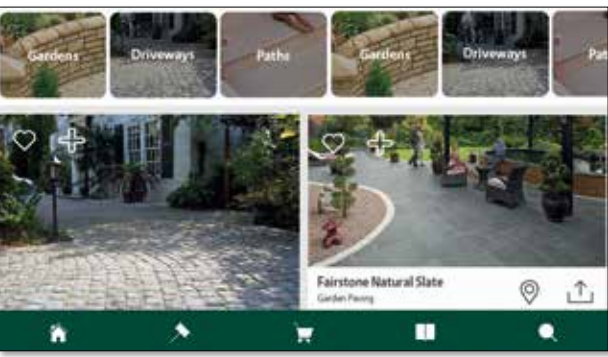
Once scanning is complete, you will be able to view all the additional imagery for the product. If there is more than one product on a page you will be prompted to choose the product you wish to view first.



SCAN PAGE

### Step 2

In this printed brochure, look out for the SCAN PAGE symbol. Open the Marshalls app on your device and then access the scan function. Hold the device over the page, lining up the corner markers with the corners of the page (the whole page must be in the scan window for the app to scan). The app will start to scan automatically.



### Step 4

When you first open the app you should be greeted with a tutorial detailing how to use and navigate your way through the app. If not, this can be accessed through the options menu. We designed the app to be as easy and intuitive as possible, so it won't be long until you have the full potential of our 'Inspire Me!' app at the tips of your fingers.

If you need more information or to contact us...please visit [www.marshalls.co.uk/homeowners](http://www.marshalls.co.uk/homeowners)





# Making the most of Marshall's quality

At Marshall's, we want to ensure that all customers buying our products enjoy a guaranteed high quality end result as well as total peace of mind into the future.

The Marshall's Register of Accredited Installers brings together professional, experienced and inspired hard landscape contractors, located all across the UK. The Register has been in existence for over 15 years and is the UK's only fully vetted, nationally accredited landscape contractor scheme.

Register installers are not directly employed by Marshall's. Instead, each of these independent installers agrees to abide by our rigorous installation guidelines. Their work is regularly assessed by our network of regional assessors to ensure standards are maintained at optimum levels.

**99% of customers who have used Marshall's and their Register of Accredited Installers would recommend their services to friends and family.\***

\*Data analysed from customer feedback forms, includes the period up to and including September 2017.



## Marshall's Register gives you total peace of mind

- ✓ Each installer has their own special skills – use the Marshall's website to find those who match your project requirements
- ✓ Register installers can provide great advice on how to turn your existing space into something special – have your design created by computer-aided design (CAD) to give you absolute confidence that you will get what you want
- ✓ Our installers will issue you with product samples and examples of past work – they can advise with authority on product suitability and project design
- ✓ Only installers on the Register can offer the Marshall's Hard Landscape Guarantee, providing a minimum of 10 year guarantee on products and 5 years on workmanship, and deposit protection
- ✓ Our special split pack service means our installers can order the exact amount of materials needed, reducing wastage and cost



## Marshall's Hard Landscape Guarantee

**Only Marshall's Register members can provide the Marshall's Hard Landscape Guarantee providing a minimum of 10 year guarantee on products and 5 years on workmanship.**

See p194 for Hard Landscape Guarantee conditions.

After all your planning, investment and time, finding the right installer is essential, as you will rely on their advice, product knowledge and workmanship to achieve the desired end result.

To find your local Register member please visit  
**[www.marshalls.co.uk/findaninstaller](http://www.marshalls.co.uk/findaninstaller)**



# Relax and choose the best materials

As a guideline, material costs usually represent around 20% of the total project cost.

The majority of the cost of your project will usually be incurred for ground preparation and labour, so it's well worth noting that choosing a premium quality paving won't significantly increase the overall cost, but will enhance the end result.

Our guide product price band is shown alongside each product:

- £££  
PREMIUM
- ££  
MID RANGE
- £  
STANDARD

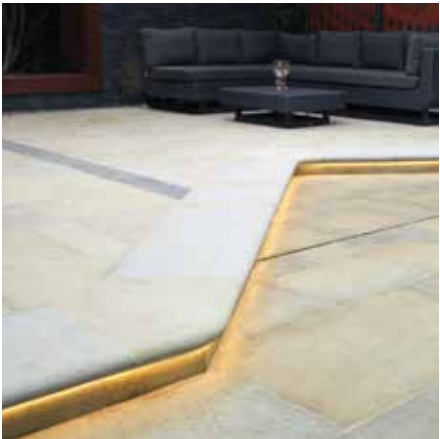


From steps and copings...



...to original engraved pieces...

...or creative garden screening



# Marshall's Bespoke Stone Service

Create exceptional and individual features for your garden

Taking our commitment to individuality a step further, our new bespoke service has been developed to enable you or your installer to commission unique, made to measure garden features using natural materials.

The Marshall's Bespoke Service encourages a more creative look at our sandstone, granite and marble products. With our help, you can commission any design, shape or size to create paved areas, individual walling, copings and steps through to feature pieces to complement and enhance your garden design. The end result is a truly unique proposition, giving garden designers and homeowners the freedom to innovate.

## Using Marshall's Bespoke Service

The Marshall's Bespoke Team brings ideas to life, turning your ideas and designs into detailed CAD technical drawings, identifying the right stone blocks and using the latest in stone masonry to create bespoke features.

To take advantage of the Bespoke Service, contact Marshall's Technical Advisory Team on 0370 411 2233. Our specialists will guide you through the process and make your ideas a reality.





# Commitment to outstanding product quality

At Marshalls, we remain committed to excellence in every sphere of our operations, with the focus on quality and performance.

All products sold under the Marshalls brand are manufactured to the highest standards using premium quality materials and supplied in accordance with the our own rigorous controls and industry regulations.

## Commitment to ethical production

For example as the biggest importer of natural stone and a leading brand, alongside our commitment to excellence, we recognise the vital role we have to play in supporting ethical production and sustainability. For many years, we have maintained the ten principles of the UN Global Compact. This gives our customers complete assurance that all stone is quarried and processed to the strict standards of the Ethical Trading Initiative Base Code, ensuring no child labour is used, fair wages are paid and safe working conditions are maintained.

All of our natural stone products meet fundamental responsibilities in the areas of human rights, labour, the environment and anti-corruption. The Marshalls corporate culture reflects integrity in all our strategies and procedures.

Our commitment extends to the use of our products closer to home. Marshalls appointed Modern Slavery Ambassadors work closely with all our partners to understand the implications of modern slavery here in the UK and to alert law enforcement to any signs of this complex issue within our industry.

**Find out more about what Marshalls has been doing in our 'End Modern Slavery Report 2017'**  
[www.marshalls.co.uk/documents/reports/modern-slavery-report-2017.pdf](http://www.marshalls.co.uk/documents/reports/modern-slavery-report-2017.pdf)

Download the Modern Slavery Awareness App.



## Natural Stone

Fairstone by Marshalls is an ethically sourced range of natural stone paving products quarried and produced in line with a clear set of ethical values and commitments that Marshalls strongly believe in. At Marshalls, we take great pride in our approach to sourcing our Fairstone products. We take our responsibility to the workers in our supply chain extremely seriously and want our customers to be able to buy our beautiful natural stone products with a clear conscience.

By choosing a Marshalls product with a Fairstone mark of ethical assurance, you can be sure that every reasonable precaution has been taken to ensure that child labour has not been used in its production. Further than that, Marshalls aims to ensure that all our stone is quarried and produced in line with a clear set of ethical values from a supply chain which has documented processes and multi-stakeholder audits including these three significant points: no child labour is used, living wages are paid and basic health & safety standards are in place.

As further commitment Marshalls became the UK's first heavy side materials company to be accepted into the prestigious UN Global Compact – the world's largest corporate citizenship and sustainability initiative - as well as being a member of the ETI.

For more information of Marshalls ethical commitments, please visit [www.marshalls.co.uk/sustainability](http://www.marshalls.co.uk/sustainability)

To follow the journey of your Fairstone products as they are quarried, processed and shipped to the UK ready to be installed on your patio, please visit: [www.marshalls.co.uk/homeowners/follow-your-fairstone](http://www.marshalls.co.uk/homeowners/follow-your-fairstone)



MAGNASETT, Large Format Sett Paving



TRADITIONAL NATURAL STONE, Walling



## Not all paving tiles are created equal

Our Symphony porcelain tiles combine beautiful colours and textures with remarkable strength and durability, and have become an exciting contemporary development in home design, creating distinctive and highly practical living spaces that have their own individual sense of style and character. See p46-50, p74.

The quality of Marshalls Symphony Vitrified Paving will often stand out from its rivals for several reasons:

### Porcelain not Ceramic

Made in Italy, the home of porcelain tiles, Marshalls Symphony Vitrified paving is made from porcelain and is denser and stronger than ceramic options. Although both are made from clay, the kaolin clay used for porcelain tiles is more refined and purified, and is fired at a higher temperature resulting in an extremely dense and hard product.

Symphony Vitrified paving uses leading edge technology to create an extremely dense and hard finish ideal for outdoor use and is resistant to water ingress which can freeze and crack inferior products.

### Rectified, not Non-rectified

The firing process can cause variability in the size of porcelain tiles, so to ensure that Symphony paving gives you a great looking project they are 'rectified'. Rectification will give straight edges for a great symmetrical look and allow narrower joints, something you won't get with a tile that is non-rectified.

### Through bodied, not Surface glazed

Some fired paving tiles have a ceramic surface glaze different to the body of the tile, so if the surface is ever damaged the base will show through. Not with Marshalls Symphony products which are all 'through bodied'. A single colour all the way through the tile that complements the tile surface design and colour. so should the hard surface ever be chipped, it is not apparent.



SYMPHONY, Birch, paving and cladding. SYMPHONY, Blue, paving



## The Grass Standard

Artificial grass is becoming increasingly popular, but it is important to avoid cheap foreign imports. Marshalls Always Green artificial grass is manufactured in Britain and meets the exacting standards of "The Grass Standard" quality mark.

**"The Grass Standard"** sets the benchmark for quality, performance, comfort and value in artificial grass, see p20.



ALWAYS GREEN, Artificial Grass, Summer Lawn



## Surface Performance Technology (SPT®)

Marshalls premium driveway products carry the Surface Performance Technology (SPT) mark. This highlights the block paving ranges that provide advanced textures, distinctive colour options and an engineered performance, see p15.



DRIVESYS FLAMED STONE, Blue Pennant



# The Marshalls Stone Standard

All Marshalls stones are repeatedly tested by an independent UKAS-accredited laboratory.



**All sandstone sold by Marshalls will have a maximum water absorption of 1.7%.**

So what does this mean? The higher the water absorption percentage, the greater the chance the stone has of severe algae or lichen growth. Higher than 1.7% absorption and the stone could go extremely green within months, become slippery and more susceptible to frost deterioration.



**All sandstone sold by Marshalls will have a flexural strength of no less than 12.9mpa.**

So what does this mean? Flexural strength is an indicator of the strength of stone. The higher the number, the less chance there is of the stone failing or delaminating once in-situ. The strength of any stone is also a key indicator to its ability to withstand the harsh British winters.



**All sandstone sold by Marshalls will be frost resistant.**

Why? If a stone loses strength or starts to fall apart when subjected to repeated frosts then it isn't fit for purpose. The Marshalls Standard is a reduction of no more than 10% on the flexural strength of the stone after 56 freeze/thaw cycles and a visual inspection rating of '0'. This means that Marshalls has given a commitment not to supply a stone that shows any frost impact.

## Dangers of using technically inferior stone



The day of installation



Algae growth after one winter



Splitting of the bedding planes



Surface delamination



Bed delamination



Frost degradation



## Complete quality assurance of the stone you buy – only with Marshalls Stone Standard

Selected for its unique natural beauty to create durable, practical and stylish outdoor spaces, Indian Sandstone is popular with many homeowners. Unfortunately, not all natural stone on the UK market is of equal quality – as some buyers have found to their cost.

Many of the cheaper sandstones are soft and porous, making them easier to process but not strong enough to withstand the harsh British climate.

These stones are not fit for purpose and do not comply with the British Standard, yet are still readily available from many suppliers. They are more likely to quickly exhibit green algae and lichen growth and often crack, split and delaminate after just one winter in use.

At Marshalls, all our sandstone is covered by our Stone Standard quality mark, meeting and exceeding the base technical levels outlined in the British Installation Standard BS7533 part 12.

## Don't take a chance

A patio or driveway installation is a significant investment for any homeowner. Don't take a chance by choosing or installing an inferior product that won't stand the test of time.

**Look out for Marshalls Stone Standard Symbol on every sandstone page in this brochure.**



# Introducing Marshalls Surface Performance Technology (SPT®)

Surface Performance Technology



As market leader Marshalls is committed to providing high performance product solutions for our customers.

This requires continuous investment in new processes, innovative technologies and creative design. Marshalls uses its exceptional expertise in the development of hard landscaping products to introduce advanced products which continue to reflect our commitment to quality, ethical sourcing and sustainability.

One of the outcomes has been the introduction of new Surface Performance Technology (SPT). The products benefiting from these technologies take design and performance a step further; the innovation results in the engineered performance of our driveway block paving ranges, with more advanced textures and colour options. Many of our existing premium driveway products will now feature advanced technology as will the new driveway ranges launched in 2018 and further range developments are already in the pipeline.

By choosing products with the SPT stamp of approval you can have confidence that you have selected a high quality product with all the advantages, so your installer can achieve the perfect result for your project.

**Look out for the SPT logo at the bottom of the page of selected driveway products.**

Enjoy an additional decade of peace of mind with Marshalls Surface Performance Technology (SPT) products. When you purchase a Marshalls Hard Landscaping Guarantee through your Registered Installer, all SPT-marked products used on your project benefit from an extended guarantee period.

**Products highlighted with the SPT mark have a 20 year guarantee, (see p194) giving you the confidence that you have chosen a quality product designed to last.**



# Marshalls Service Offer

Marshalls always strives to improve the level of service to installers and customers alike, and continually look to develop our service offer

**Not every Marshalls product is stocked by your local merchant, so to ensure all our products are available to you all year round, you can use our Home Delivery Service, but still order through your chosen merchant.**

Home Delivery gets you all the products you want, delivered exactly where you want them, transacted via your preferred local merchant.

Home Delivery is easy:

- The minimum order quantities are two full packs of any patio paving product or four full packs of any driveway product, with the exception of Symphony which is available in single size packs
- It's cost effective too –with our Split Pack service, you only need to pay for what you lay. Order precisely what your project needs, even single pieces,\* and everything can be delivered to site on one vehicle.



**Scenario A** – You need 4½ packs of Drivesys Riven Stone for a project. Drivesys split packs are still delivered with the correct amount of compound.



**Scenario B** – You need 3 packs of Sawn Versuro, 5m² of Drivesett Tegula and 7 pieces of Sawn Versuro Linear for an area of detail.

\*Paving products only, driveways subject to nearest square metre.



Put the packs exactly where you need them with a Moffett truck on board for a small extra charge.

## Order Select

If you find you still need additional product, then Marshalls “Order Select” offer enables you to purchase the exact quantities you require to finish or add to your patio, driveway or path.

### How to use Order Select

- Check on the product table that Order Select (✓) is available
- Calculate the quantity required, allowing for wastage (remember if you are ordering from mixed size packs, the product you receive will still consist of a random mix of sizes)
- Order through your local merchant.

Please Note:

A premium is charged for this service, so ordering to the nearest full pack from the beginning may be more economical.

Ordering at a later date also means that batch numbers will be different and colours may vary slightly.

Ordering from Project Packs via Order Select – a limit is placed on the number of single size flags, not exceeding the number of that size in a Project Pack.



All products showing this logo are available for home delivery from Marshalls.



Before



Before



Before

Designed & installed by Frinton Tarmacadam & Paving Ltd. Frinton on Sea



After

Designed & installed by Autumn Gardens, St Neots



After

Designed & installed by Waterdale Landscapes, York



After

# Once installed, it's time to sit back and enjoy, like many of our happy customers

**99%** of all Marshalls customers who used a Register installer would recommend them to family and friends\* ...

...here's what some of you said about their results:

“The finished project is way better than we could have imagined and creates a real wow factor.”

**D. Bergin, Solihull**

“They spent time on site, during visits and discussions, and completely understood what I wanted.”

**P. Gifford, Trowse**

“Excellent design and professional installation that has transformed our garden into a living space we can now enjoy.”

**M. Simpkins, Dunstable**

“My garden has been transformed, it is a lovely area to sit and relax with a glass of wine in the sunshine.”

**H. Dzialowski, Grimsby**

To find your local Register member please visit  
**[www.marshalls.co.uk/findaninstaller](http://www.marshalls.co.uk/findaninstaller)**

\*Data analysed from customer feedback forms, includes the period up to and including September 2017.